



Zen

Wellness Clinic

CLINIC AND APPOINTMENT POLICIES

At Zen Wellness Clinic, our team is committed to providing the best possible healthcare experience. In order to do so, we would like all patients to be aware of our policies.

Your appointment time is reserved especially for you. If you are unable to make your reserved date and time, we ask that you kindly provide us with **A Minimum Of 24 hours notice**, in order to allow someone else in need, to book a treatment.

Failure to provide us with 24 hours notice, will result in a missed appointment fee as listed below.

Massage/Reflexology/Hot Stone	\$45.00
Acupuncture	\$25.00

***Please also note that if you are late for your appointment you will still be charged for the full duration of your original scheduled time.**



NO CELL PHONES. Please be sure to turn all cell phones and portable electronics to 'silent mode'. Should you need to make/answer a call we ask that you please step outside the clinic in order to not disturb ongoing treatments.



Sound travels very easily. Please keep your voices at a 'hush'.

Shoes can get very dirty during the winter months and wet/rainy weather.

During these times we ask that you please **remove your shoes prior to entering** and leave them on the mat provided near the door. Please rest assured our floors are cleaned using only the best disinfectants, provided by Virox Technologies Inc.



Thank you for your understanding and cooperation.

Patient Name (print)_____

Patient Signature_____